

# **Automated Recycling Collection Program FAQ**

4/13/2017

**Why did the Township decide to change from 18 gallon bins to 64 gallon carts for the recycling program?**

- A recent Township-wide survey of our customers indicated the majority of customers desired to make the switch to carts. The recycling carts will be more convenient since the carts hold 4X as much recyclables as bins, provide for cleaner neighborhoods and encourage even more recycling thereby saving valuable landfill space over the long term.

**When is the switch to automated recycling collection starting?**

- The new service tentatively starts in June 2017.

**Is my collection day changing?**

- No

**How will I get my recycling cart?**

- GFL crews will tentatively deliver the carts to your curbside collection point during the week of June 5, 2017. You do not need to be present to receive the cart.

**How much am I paying for the recycling cart and new services?**

- The new services (including the purchase of the carts by the Township) will cost residents an additional \$13 per year. This fee was already included on the 2016-2017 winter tax bill.

**Who owns the recycling cart?**

- The carts will be owned by Canton, the cost of which is part of the annual solid waste collection fee billed by Canton to our residents.

### **What if my recycling cart gets damaged or stolen?**

- All reports of damage must be immediately reported to GFL Services at 866/772-8900. If the damage was caused by the collection vehicle or the operator, then Canton will replace the cart at no charge to you. If the damage (or theft) is from any other cause, the resident is responsible for replacement.

### **How big is the recycling cart?**

- The 64 gallon recycling carts are roughly 45" tall, 29" wide and 34" deep.

### **Where do I store my recycling cart?**

- Ideally inside your garage, or under your carport. If you do not have a garage, or carport, or do not have adequate room; then, please store it beside your residence. Note, your Home Owner's Association (HOA) may have additional rules about placement that you will need to comply with.

### **Can I continue to use my 18 gallon bin and/or clear bags?**

- No, the main objective with automated collection is to keep the operator in the truck for both cost savings and worker safety reasons. Other communities that have implemented carts have found that customers who were able to carry the 18 gallon bin to the curb are able to move the 64 gallon cart without issues.

### **Can I keep my 18 gallon bin after the program starts?**

- Yes, we encourage residents to "reuse" the bin for some other purpose until such time that it no longer has any value, then "recycle" it in the recycling cart.

### **Should I pack the materials down tightly in my recycling cart?**

- No, this causes the materials to get stuck in the recycling cart.

### **Where do I place my recycling cart on my collection day?**

- On the opposite side of your refuse, leaving at least 6" around the recycling cart so the mechanical arm on the truck can easily fit around the recycling cart.

**Which way do I face my recycling cart?**

- With the metal lifting bar facing the street, hinges/handles towards the residence.

**Can I get a second recycling cart?**

- No, the cost of the new services are based on one recycling cart per residence.

**What type of materials can I put in my recycling cart?**

- Items will be printed on the lid of the new recycling cart – after the program is approved (prior to public distribution)

**Can I have a cart for refuse collection also?**

- No, at this time the automated service is only for recycling. Different trucks are required for the automated service.

**Can I set materials out beside the recycling cart, if the cart is full?**

- No, the objective with automated collection is to keep the operator in the truck for both cost savings and worker safety reasons.

**What if I have extra materials that won't fit in the recycling cart?**

- During the months of March through November, Canton offers residents the option to bring recyclables (during Canton Clean-ups) to the GFL facility on Van Born Road on certain Friday's and Saturday's. Please check the Township website for the latest schedule of dates.

**If I move, do I take the recycling cart with me?**

- The carts will be owned by Canton, so please leave it at your current address.

### Can I waive the recycling services and cart?

- Yes, however all residents will need to take delivery of the cart. If after you receive the cart you wish to opt out of the service you can contact Public Works at 397-1011 and we will send you a waiver. Once the waiver is completed, please allow two-weeks for collection of the cart. Since the carts are owned by the township, Canton will store the cart until the property changes ownership or the service is desired. Please note, waiving this service **will not** reduce the annual fee. Residents who do opt out are welcome to bring recyclables (during Canton Clean-up) to the GFL facility on Van Born Road. To view a list of scheduled dates, visit [www.canton-mi.org](http://www.canton-mi.org).